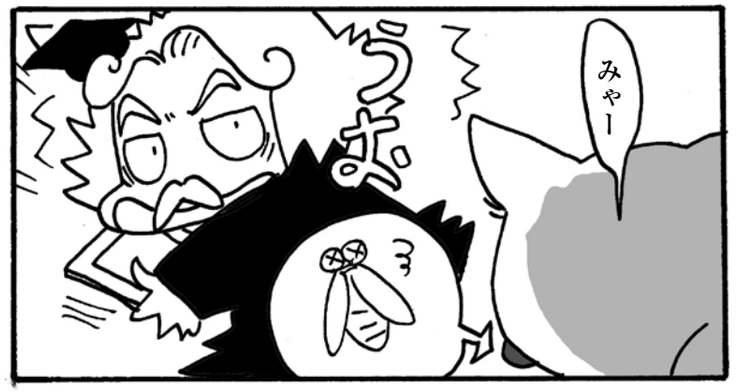
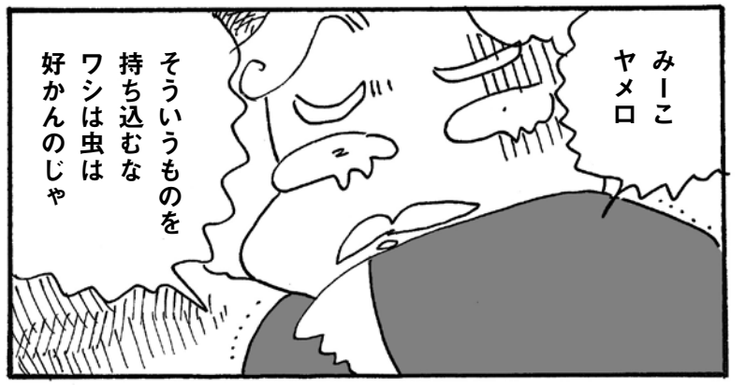
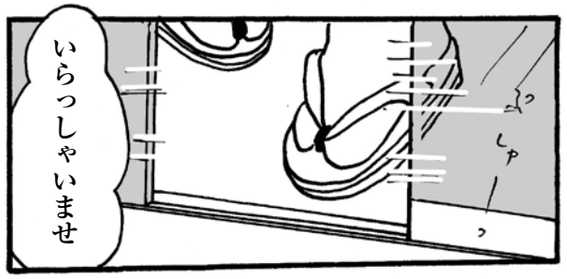
店頭応対ケーススタディ

苦手なお客様への声かけとコミュニケーション

原案●本誌編集部／画●ただのかずみ